

QUALITY POLICY COSMESERVICE



COSMESERVICE offers comprehensive advice and services to cosmetic manufacturers and distributors, in compliance with national and international regulatory requirements, in addition to importing cosmetics products. **COSMESERVICE** aims to actively contribute to manufacturer and distributor consolidation in the European cosmetics market.

We operate with the highest quality, reliability and safety for consumers.

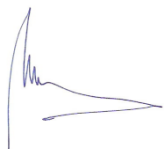
The primary aim of the **COSMESERVICE** management team, represented by the Managing Director, is to meet the requirements of the ISO 9001 standard, in order to ensure that our services meet the regulatory, legal and specification requirements of the customer. In order for this to be achieved, a mutual commitment between shareholders, management, employees and **COSMESERVICE** suppliers in the quest for excellence in customer service, is required. To this end, we provide a personalised service, fulfil your requirements and even try to exceed your expectations.

The **COSMESERVICE** management has defined this Quality Policy defined by the following key points:

- Complying with current legal requirements.
- Building a competent team of staff, attending to their working conditions both inside and outside the company, ensuring their continuous improvement and training.
- Continuously improving the efficiency of the Integrated Management System, assigning the necessary human and material resources.
- Providing a level of information and awareness to all staff to comply with these quality commitments, promoting the participation and responsibility of all workers in the functioning of the Integrated Management System.

The management ensures that this policy is communicated and understood by all staff for the proper functioning of the company and that it will be available to interested parties. In addition, the management will periodically review this policy in order to ensure that it remains relevant to the aim of the organisation.

MANAGING DIRECTOR



APPROVAL DATE: 07/09/2018
REV. 1